



Return Merchandise Authorization Request form

***LED2 Lighting will not accept any product returned without an RMA Number.**
***LED2 Lighting is not liable for loss or damage to unauthorized product return.**

Products purchased through LED2 Lighting and under warranty may be returned for credit or replacement by following these steps:

- 1.) Contact LED2 Customer Service Team via fax or email
3150 Mercier St #608B, Kansas City, MO 64111
Phone: 816.912.2180
Fax: 816.912.2181
Email: returns@led2.com
- 2.) Fill out the RMA request form and send it back to LED2 Lighting Customer Service by fax or email. RMA request will be processed within 48 hours.
- 3.) If the RMA form is approved, Customer Service will return your form with an RMA Number via Email.
- 4.) Return products in **Original Boxes** and include a returned RMA form with RMA number to : 3150 Mercier St #608B, Kansas City, MO 64111

Customer Information	
Company:	_____
Contact Name:	_____
Address:	_____
City:	_____ State: _____ ZIP: _____
Email Address:	_____
Sales Representative:	_____
Phone:	_____ Fax: _____

*RMA forms can be obtained by: 1.) website: <http://www.led2.com/wp-content/uploads/2016/10/Return-Merchandise-Authorization-request-Form.pdf>
2.) Contacting Customer Service at 816.912.2180

*Failure to fill out the RMA form according to instruction will result in delay of process

*Returned products will be tested upon arrival at the warehouse.

*If the return item is determined to be non-defective, the customer account will be charged with a 25% restocking fee.

Part Number	Invoice Number	Invoice Date	QTY	Unit Price	Problem/Reason for Return

Request: Please select one of the Following: Repair Credit Replace	RMA #	
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*the RMA# column is for LED2 lighting Customer Service only.